



CUBI BAR CAFE SURVEY

NAVY FOOD AND BEVERAGE

1. Overall, how satisfied or dissatisfied are you with MWR Community Recreation Program?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

2. Which of the following words would you use to describe our customer service?

- ☐ Extremely responsive
- ☐ Very responsive
- ☐ Somewhat responsive
- ☐ Not so responsive
- ☐ Not at all responsive

3. How would you rate the quality of food?

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

4. How would you rate the cleanliness of our facility, parking lot, restrooms?

- ☐ Extremely clean
- ☐ Very clean
- ☐ Somewhat clean
- ☐ Not so clean
- ☐ Not at all clean

5. How would you rate the variety of food options including healthy food choices?

- ☐ Extremely satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

6. How satisfied are you with the condition of our dining furniture, facility design and general upkeep?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

7. How would you rate the value for the money spent?

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

8. How would you rate the condition of the dining facility?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

9. How would you rate the manager's presence during your dining experience?

- ☐ Extremely well maintained and inviting
- ☐ Very well maintained and inviting
- ☐ Somewhat maintained and inviting
- ☐ Not so well maintained and inviting
- ☐ Not at all maintained or inviting

10. Which of the following words would you use to describe the Food and Beverage Program's marketing and communication methods including menu boards?

- ☐ Extremely professional and current
- ☐ Very professional and current
- ☐ Somewhat professional and current
- ☐ Not so professional and current
- ☐ Not at all professional and current

11. Do you have any other comments, questions, or concerns?

12. Please indicate the region you are in: **SOUTHEAST**

13. Contact information (optional):

Name

Email

Phone