

NASP Station Library

Frequently Asked Questions

How do I set up a patron account?

Setting up a patron account at the Station Library is quick and easy! Just present your government ID to the library staff member at the front desk. That staff member will ask a few questions to help fill in your patron profile and then you will be free to check out materials.

How many items can I check out and how long do I get to keep them?

Items may be checked out for 3 weeks at a time. You may check out up to 20 items at once, however, the library staff does reserve the right to lower this number depending upon the format of the item or the item's demand. The 20 items may include up to 2 video games, 5 VOX books, 5 audio books, 5 DVDs/Blu-rays, and/or 3 educational resources. Renewal is not allowed on educational resources.

How can I renew my items for more time?

The easiest way for a patron to renew items is by accessing their dashboard on the Station Library website (www.milrec.bibliovation.com). Patrons may email the library staff to request a renewal, as well (www.NasStationLibrary@gmail.com). Visiting the circulation desk in person is also an option for item renewals. Items may not be renewed if another patron has placed them on hold.

Does the library collect overdue fees?

The library does not collect overdue fees for items that are returned late. Patrons may not check out more items with currently overdue items. If a patron loses or damages an item, they will be required to replace it.

What is the age policy?

A parent must accompany children under the age of 10 at all times. Parents may not leave one child in the library while taking another child outside of the main library room, this includes the restroom areas. Patrons 10 years and older may browse the library floor alone as long as a parent is in the building. Patrons must be 16 years or older to visit the library alone. Please understand this policy is for the safety of all our patrons. This policy is revisited on a regular basis in order to provide the best program possible. We appreciate your understanding.

What is the computer age policy?

Patrons 16 years and older may use the library's computers without supervision. Younger patrons must be in viewing distance of the parent at all times. Library staff members are not responsible for websites visited and content viewed by younger patrons.

Can I print from the computer?

Absolutely! We have 2 printers located on podiums against the wall near the Children's room window. Patrons may print up to 10 pages per day. This printing policy is strictly enforced to

allow our printing services to remain free of charge. Patrons may not pay for extra pages. Please note that library staff members may not accept money for extra pages or ink.

Does the library have Wi-Fi?

We sure do! The library utilizes Go Wi-Fi hotspots throughout the library.

Does the library offer meeting rooms?

The library offers a room that may be utilized by active duty service members for study groups. This room has a conference table and chairs, as well as, a dry erase board and large television for presentations. An additional room may be reserved for security investigations. To reserve a meeting room please visit the circulation desk and speak with a library staff member. Patrons may also email library staff to reserve a room (NasStationLibrary@gmail.com) or phone us at (850)452-4362.

What if the meeting room is not available at my requested time?

If a meeting room is unavailable at your requested time, please feel free to bring your group to the main library floor. We welcome noise in all areas of the library except for the Quiet Zone. Feel free to play a board game, have a group study session, conduct a book club meeting, or just hang out and relax without the fear of being shushed by a staff member.