

STATION LIBRARY

FREQUENTLY ASKED QUESTIONS

How do I set up a patron account?

Setting up a patron account at Station Library is quick and easy! Just present your government ID to the library staff member at the front desk. That staff member will ask a few questions to help fill in your patron profile and then you'll be free to check out materials.

How many items can I check out and how long do I get to keep them?

Items are checked out for 3 weeks at a time. You may check out up to ten items at once, however the library staff member does reserve the right to lower this number depending upon the format of the item or the item's demand.

How can I renew my items for more time?

Patrons can ask for more time with their checked out items by either calling the library front desk number or emailing the library on the receipt that was emailed at the time of checkout. Patrons may not renew items that are currently overdue. For more time with those items you must bring them into the library and recheck the items out.

Does the library collect overdue fees?

The library does not collect any overdue fees for items that are returned late. However, the library will send a billing notice for items kept longer than four months. The library reserves the right to ask for assistance from Navy Legal in order to retrieve library items. Patrons may not check out more items with currently overdue items.

What is the age policy?

Little readers under the age of 10 must be accompanied by a parent at all times. Parents may not leave one child in the library while taking another child outside of the main library room, this includes the restroom areas. Patrons 10 and older may wander the library floor alone as long as a parent is in the building. Patrons must be 16 or older to visit the library alone. Please understand this policy is for the safety of all of our patrons. This policy is constantly monitored in order to provide the best program possible and we appreciate your understanding.

What is the computer age policy?

Patrons 16 and above may use the computers without supervision. Younger patrons must be in the viewing distance of the parent at all times. Library staff members are not responsible for website visited and content viewed by younger patrons.

Can I print from the computer?

Absolutely! We have two printers located on podiums against the wall near the children's room window. Patrons may print up to ten pages per day. This printing policy is strictly enforced to allow our printing services to remain free of charges. Patrons may not pay for extra pages. Please note that no library staff member can accept money for extra pages or ink.

Does the library have Wi-Fi?

We sure do! The library utilizes Go Wi-Fi hotspots throughout the library floor and also offers Ethernet ports in some areas.

Does the library offer meeting rooms?

The library now offers three separate rooms that may be utilized for group study, security investigations, or even group relaxation. All of our rooms have a table surface and dry erase boards. One room has a large TV that is great for presentations or watching movies. To use a meeting room please visit the circulation desk and talk to a library staff member.

What if the meeting room is not available for my requested time?

If the meeting rooms are unavailable for your requested time please feel free to bring your group to the main library floor. We welcome noise in all areas of the library except for the Quiet Zone. Feel free to play a board game, have a group study session, or just hang out and relax without the fear of being shushed by a staff member.